



WATERLOO REGIONAL
POLICE SERVICES
BOARD

WATERLOO REGIONAL POLICE SERVICES BOARD POLICY

Policy Number: 080

Accessibility for Persons with Disabilities – Facilities and Services

Date Approved:

December 14, 2011

Date Last Amended or Reviewed

June 19, 2019

Date to be Reviewed:

June 2022

Policy of the Board

1. The Chief of Police shall, pursuant to the *Accessibility of Ontarians with Disabilities Act, 2005* and Regulation(s):
 - a. establish a procedure for the provision of access to police facilities and services for persons with disabilities that includes:
 - i. integration, independence, dignity and equal opportunity;
 - ii. the use of assistive devices, provided there are no security or safety concerns; and
 - iii. the use of service animals at all police facilities. If the service animal is excluded by law ensure other measures are available;
 - b. make the procedure available to all Service members and upon request, any member of the public;
 - c. ensure a process is established for receiving and responding to feedback about the manner in which services are provided to persons with disabilities and make the information available to the public;
 - d. ensure all documents are provided in a format that takes into account the persons disability;
 - e. give notice of a disruption of access to police facilities or services to the public including:
 - i. reason for the disruption;
 - ii. anticipated duration; and
 - iii. description of alternative facilities, if any, that are available; and

- f. provide training to all Service members including;
 - i. interacting, communicating and assisting persons with disabilities;
and
 - ii. accessing assistive devices available in a police facility.